



## **LIMITED WARRANTY**

STEINEL warrants its heat guns and glue guns for a period of one (1) year from the date of purchase, if properly operated and maintained and used under normal conditions. For heat guns, this warranty are tools that have been subject to abuse, tools that have been opened or repaired by anyone other than STEINEL, tools that have been modified in any way or mounted onto machinery/equipment, and tools that have been put into continuous operation. STEINEL heat tools are hand held power tools and are intended for use as such. Any other use voids STEINEL's warranty.

## **WARRANTY AND REPAIR PROCEDURES**

In the event of product failure, please call STEINEL customer service directly at (800) 852-4343. We will attempt to troubleshoot the difficulty via phone. If warranty work or other repair appears necessary, we will issue an RGA# and ask that the tool be returned to us at the below address (postage paid by the customer), with the RGA# clearly marked, and accompanied by a brief description of the difficulty as well as your original dated sales receipt phone number and return address.

When received, STEINEL will diagnose the problem and determine if it is covered under warranty. If we determine that it is covered by warranty, we will repair or replace the defective tool, at our option, and return it to the customer (postage paid by STEINEL). If we determine that the tool is not defective and/ or that it is no covered by warranty, we will contact the customer to discuss his options prior to performing any repair work not covered under warranty. All non-warranty repair work is billed at standard rates and will be quoted prior to repair.

## **CONSEQUENTIAL DAMAGES**

The company shall not be liable for any incidental or consequential damages arising from the use of the Product by the Purchaser, the breach of any warranties, the failure to deliver, delay in delivery, delivery in non-conforming condition, or for any other breach of contract or duty between the Company and the Purchaser. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## **DISCLAIMERS OF WARRANTIES**

The warranties contained herein are expressly in lieu of any other expressed or implied warranties, or any other obligation on the part of the Company. Any implied warranty of merchantability or fitness for a particular purpose shall expire one (1) year after the date the product is purchased by the original end-user purchaser. Any models, drawings, plans, specifications, affirmations of fact, promises, or other communications by the Company with reference to the performance of the product are solely for the convenience of the Purchaser and shall not in any way modify the expressed warranties and disclaimers set forth herein. NO agents or their parties are authorized to make any warranties on behalf of the Company or to assume for the Company any other liability in connection with the Product. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

## **LIMITATION OF ACTIONS**

Any action resulting from the breach of any warranty contained herein by the Company must be commenced within one (1) year after the cause of action accrues. In no event shall the Company's total liability for any or all breaches of any warranty exceed the actual purchase price of the product.

## **OTHER RIGHTS**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.