



1/20/2017

Warranty Information

Wearwell®

#### **LIMITED WARRANTY**

The materials and workmanship used in the construction of all Wearwell® Mats are guaranteed under normal conditions of usage for one year (two years or three years or five years if specifically stated) after the date of shipment. If the purchaser discovers a defect in the materials or workmanship of a Wearwell® mat within the warranted time after the date of shipment, Wearwell, Inc. will, at its own discretion, either i.) repair the nonconforming product, ii.) replace the product with the same or substantially similar product, or iii.) reimburse the buyer for the pro-rated purchase price of the nonconforming product.

Wearwell, Inc. reserves the right to inspect the non-conforming mat(s) before repairing, replacing or reimbursing the buyer. Therefore, at the preference of Wearwell, Inc., the mats must be returned or available for on-site inspection. Modifying or installing the mat may void the warranty. The decision to void this warranty will be made at the sole discretion of Wearwell, Inc..

To the maximum extent permitted by law, Wearwell, Inc. liability shall not exceed the purchase price of the product; Wearwell, Inc. shall not be liable for any incidental, consequential, special, and indirect or punitive damages (including without limitation, damages from lost business, profits or goodwill).

#### **LIMITED LIFETIME WARRANTY**

QUALIFYING PRODUCTS: Diamond-Plate No. 414 and 415, ErgoDeck Comfort No. 558 and 556, ErgoDeck General Purpose No. 564 & 566, ErgoDeck Heavy Duty No. 560 & 562, Rejuvenator No. 502 & 503

The materials and workmanship used in the construction of the Wearwell® products above are backed by a lifetime warranty under normal conditions. If the purchaser discovers a defect in the materials or workmanship of a Wearwell® mat, Wearwell, Inc. will, at its own discretion, either: i.) repair the nonconforming product, ii.) replace the product with the

same or substantially similar product, or iii.) reimburse the buyer for the purchase price of the nonconforming product based on the expected useful life of the product.

Wearwell reserves the right to inspect the non-conforming mat(s) before repairing, replacing or reimbursing the buyer. Therefore, at the preference of Wearwell, Inc., the mats must be returned or available for on-site inspection. Modifying or installing the mat may void the warranty. The decision to void this warranty will be made at the sole discretion of Wearwell. To the maximum extent permitted by law, Wearwell's liability shall not exceed the purchase price of the product; Wearwell shall not be liable for any incidental, consequential, special, and indirect or punitive damages (including without limitation, damages from lost business, profits or goodwill).

Does not apply to custom made flooring or damage as the result of freight, inappropriate use, tampering, improper installation, loss or normal wear and tear.

#### **10 YEAR RESILIENCE WARRANTY FOR WEARWELL URETHANE PRODUCTS**

Resilience is defined as the ability of a material to return to its original state after being compressed. The urethane material used in the construction of Rejuvenator Squared No. 502 and Rejuvenator Domed No. 503 is guaranteed to not crush down under normal conditions of usage for ten years after the date of shipment. Normal conditions include, but are not limited to: 1. dry area use only, 2. no heavy cart or tow-motor traffic, and 3. use as an anti-fatigue mat for human workers. If the material does crush down within this warranted time after the date of shipment, Wearwell, Inc., Inc. will, at its discretion, either i.) replace the product with the same or substantially similar product, or ii.) reimburse the buyer for the pro-rated purchase price of the nonconforming product.

Wearwell, Inc. reserves the right to inspect the non-conforming mat(s) before replacing or reimbursing the buyer. Therefore, at the preference of Wearwell, Inc., the mats must be returned or available for on-site inspection. Modifying or installing the mat may void the warranty. The decision to void this warranty will be made at the sole discretion of Wearwell, Inc.

To the maximum extent permitted by law, Wearwell, Inc. liability shall not exceed the purchase price of the product; Wearwell, Inc. shall not be liable for any incidental, consequential, special, and indirect or punitive damages (including without limitation, damages from lost business, profits or goodwill).