

# Warranty

## Office Lifetime Warranty

ergoCentric Seating Systems hereby warrants all of its Office Seating products against defects and functional failure of materials including the pneumatic lift, for as long as the chair is in use by the original purchaser, with the following exceptions: the mechanisms, arms, foam and fabric are warranted for ten years from the date of purchase. Vinyl is warranted for five years from the date of purchase. These warranties shall not apply to any products which must be replaced because of normal wear and tear, negligence, abuse or accident, shipping damage, or product use other than in accordance with written instructions and warnings. ergoCentric makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, expressed or implied, other than those set forth herein. In no event shall ergoCentric be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages. This warranty is based on an eight hour work day only for users weighing up to 280 lbs (127 kg).

### *Plus Size and Task Intensive Seating*

The mechanisms, arms, foam and fabric are warranted for five years from the date of purchase. The Plus Size seating warranty is valid for users weighing up to 350 lbs. For all Task Intensive seating, the warranty is valid for continuous use multi-shift operations for users weighing up to 280 lbs.

## Serial Numbers

For fast and easy reference, our database tracks all chair specifications and customer information by serial number. This system makes reordering chairs easy and allows us to make repairs or modifications in one visit.

ergoCentric  
SEATING SYSTEMS  
1-866-438-3746  
Serial# 365879

## Warranty Claims

ergoCentric will repair or replace any product or materials, covered by this warranty, found to be defective or inferior within the warranted period. This warranty includes the cost of labor and shipping. Claims are to be made directly to ergoCentric or to the authorized dealer from whom the chairs were purchased. Product or materials for which a claim has been made, must be made available for inspection by an authorized ergoCentric representative.

## Limit of Warranty

These manufacturer's warranties shall be valid only during the term of these warranties; and while the products herein warranted are in the possession of the original purchaser. The original purchaser shall mean the party which first purchased the products for its own use whether from ergoCentric or an authorized ergoCentric dealer.

### LIFETIME\*

- Original Purchaser
- Defects and functional failure of materials up to a weight of 280 lbs
- With the following exceptions:

### 10 YEARS\*

- Mechanisms, arms, foam, fabric

### 5 YEARS\*

- Plus Size/Bariatric Stacker seating up to a weight of 350 lbs
- Task Intensive seating for multi-shift workers up to a weight of 280 lbs
- Bariatric Task Chair up to a weight of 500 lbs
- Vinyl

\*Includes labor costs