

This warranty applies only to products used under normal conditions by the original purchaser. Warranties do not apply to damage from neglect, abuse, normal wear and tear, or to products that have been modified by the user. Cramer supplied replacement parts must be used to retain warranty coverage.

Fabric, foam assembly and arm pads are warranted for three (3) years. The urethane skin and foam assembly on i+™, r+® and Rhino™ Basic products are warranted for five (5) years.

Labor charges for repairs performed outside of the factory, or for installation of replacement parts, is the responsibility of the purchaser.

Cramer's liability is limited to repair or replacement, at Cramer's option, and cannot exceed the original invoice price. All labor charges must be pre-approved. Cramer is not liable for incidental or consequential damage arising in connection with the sale, use or serviceability of Cramer products. Repairs or replacements do not extend the original warranty period.

For warranty claims, contact Cramer Customer Care at [support@cramerinc.com](mailto:support@cramerinc.com) or 1.800.366.6700. For the fastest service, have the information from the label under the seat ready. This helps us to determine when the chair was manufactured and other specific details necessary to respond to your questions. This warranty is in lieu of other warranties expressly stated or implied.

For questions about our warranty, please contact Customer Care at [support@cramerinc.com](mailto:support@cramerinc.com) or 1.800.366.6700.

### 10 YEAR THREE-SHIFT WARRANTY

Citrus®  
Fusion®  
Fusion® r+  
Fusion® Fit  
Fusion® Round Stool  
Fusion® Round Stool r+  
Helix®  
Rhino™ Basic Chair  
Rhino™ Basic Sit/Stand  
Rhino™ Basic Round Stool

### 15 YEAR THREE-SHIFT WARRANTY

Ever®  
Triton®  
Triton® r+  
Triton® Max