



Product Warranty

Warranty claims and warranty repairs are administered by the factory. At the discretion of the factory we will either replace parts or equipment, or request the return of goods to our factory in Morgantown, PA. Please call the Customer Service Department at (844) 432-0757, opt. 1 for a return authorization number. You must provide information about the application for which the goods were used. In certain circumstances the equipment will need to be decontaminated before shipping. Nilfisk, Inc., Industrial Vacuum Division reserves the right to refuse the return of certain contaminated equipment at its discretion. No equipment will be accepted at the factory without the return authorization appearing on the outside of the shipping container.

Warranty claims will be settled within 30 days of receipt of goods at the factory. It is the responsibility of the customer/dealer to pay any freight charges to send the equipment to the factory. If it is determined that the claim is covered by the warranty, shipping charges for the return of the equipment will be covered by Nilfisk, Inc., Industrial Vacuum Division.

WARRANTY. Nilfisk, Inc., Industrial Vacuum Division warrants that Nilfisk branded equipment will be free of defects in workmanship or material for a period of two years from the date of delivery. Should any failure to conform to this warranty appear, Nilfisk, Inc., Industrial Vacuum Division shall upon notification within such time period, correct such non-conformity, at its option, either by repairing and defective part or parts, or by replacing a part or parts provided that the equipment is returned to an authorized Nilfisk, Inc., Industrial Vacuum Division service facility. In all cases freight both ways will be at the expense of the customer. Equipment shall not be returned without advance notice to, and consent of Nilfisk, Inc., Industrial Vacuum Division.

EXCEPT AS SPECIFICALLY SET FORTH HEREIN, NILFISK MAKES NO WARRANTIES, EITHER EXPRESSED OR IMPLIED AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION ANY AND ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR PURPOSE, OR OTHER WARRANTIES, ALL OF WHICH ARE EXPRESSLY DISCLAIMED AND EXCLUDED. NEITHER PARTY SHALL BE LIABLE TO THE OTHER FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PRODUCTION, LOSS OF TIME, LOSS OF PROFITS OR OTHER SIMILAR INDIRECT LOSSES WHICH MIGHT OCCUR AS A RESULT OF DEFECTS, PARTIAL OR TOTAL FAILURE OF THE PRODUCT TO PERFORM AS SPECIFIED.

Correction of non-conformities or defects in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of Nilfisk, Inc., Industrial Vacuum Division to the customer, whether based on contract, negligence, or otherwise with respect to, or arising out of such equipment. The remedies set forth herein are exclusive, and the liability of Nilfisk, Inc., Industrial Vacuum Division with respect to this sale or anything done in connection therewith, whether in contract, in tort, under any warranty, or otherwise, shall not except as expressly provided herein, exceed the price of the equipment or part on which such liability is based.

The warranty does not cover repairs due to normal wear and tear, accident, neglect, misuse or abuse, incorrect installation or use other than as described in the instruction booklet. Breaks in hoses and cables are not covered. This warranty is rendered void if the motor number plate is removed or defaced or if repairs are made or attempted by persons not authorized by Nilfisk, Inc., Industrial Vacuum Division. Service parts must be purchased from Nilfisk, Inc., Industrial Vacuum Division. Dealers will not be reimbursed for the use of non-OEM parts.